# Impact of health surveillance actions on the program of quality control in mammography in the Paraíba State, Brazil, from 1999 to 2003\*

Impacto das ações de vigilância sanitária no programa de controle de qualidade dos servicos de mamografia no Estado da Paraíba, no período de 1999 a 2003

Maria Magdala de Brito Ramos<sup>1</sup>, Renato Dimenstein<sup>2</sup>, Henrique Manoel Lederman<sup>3</sup>

Abstract OBJECTIVE: To evaluate the impact of health surveillance actions on the quality of mammographic images in the Paraíba State, Brazil. MATERIALS AND METHODS: Seventeen mammography services were required by the Health Surveillance Agency to apply quality tests according to the Ministry of Health Ordinance no. 453/98. Specifically designed breast phantoms were utilized for quality assessment. Each service was given a score corresponding to the images quality. The achievement of a minimum rating level of ≥ 70% for quality items was considered as fundamental. Scores for images quality in these services were analyzed in the period from 1999 to 2003. RESULTS: The percentages of mammographic centers that met the essential quality criterion were: 1999 (25%), 2000 (77%), 2001 (82%), 2002 (77%) and 2003 (81%). CONCLUSION: The obtained results demonstrate a significant progress in the quality of diagnostic images produced by the mammography services after the implementation of images quality control programs.

Keywords: Mammography; Quality control; Breast cancer; Health surveillance.

Resumo OBJETIVO: Avaliar o impacto das ações de vigilância sanitária sobre a qualidade das imagens mamográficas no Estado da Paraíba. MATERIAIS E MÉTODOS: Em 17 serviços de mamografia do Estado foi exigida pela Vigilância Sanitária a aplicação de testes de qualidade de acordo com a Portaria 453/98 do Ministério da Saúde. Foram utilizados simuladores específicos de mama para a avaliação da qualidade. Uma pontuação foi utilizada para classificar a qualidade de imagem de cada serviço. Considerou-se como critério mínimo e imprescindível o atendimento de uma pontuação ≥ 70% dos itens de qualidade. Entre os anos de 1999 e 2003 foi analisada a pontuação de qualidade de imagens desses serviços. Foi realizado um programa de educação de controle de qualidade de imagem pela Vigilância Sanitária da Paraíba. RESULTADOS: Os percentuais de serviços de mamografia que atingiram critério imprescindível de qualidade foram: 1999 (25%), 2000 (77%), 2001 (82%) e 2003 (81%). CONCLUSÃO: Os resultados obtidos demonstram haver uma significativa evolução na qualidade das imagens diagnósticas produzidas pelos serviços de mamografia após a implantação de programas de controle de qualidade da imagem.

Unitermos: Mamografia; Controle de qualidade; Câncer de mama; Vigilância sanitária.

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#### INTRODUCTION

Mammography is one of the most effective methods for the early diagnosis of malignant tumors. With this technology

85-95% of breast cancer can be detected in women above 50 years of age<sup>(1)</sup>. The lack of effective mechanisms of primary prevention of breast cancer indicates the necessity of focusing efforts on the early detection of malignant lesions. In this context, epidemiological studies indicate that mammography still remains as the main strategy for the early detection of this disease<sup>(2)</sup>.

In Brazil, mortality and morbidity rates have changed over the last 40 years with a significant increase in the incidence of chronic-degenerative diseases, particularly breast cancer<sup>(3)</sup>. According to data reported by Instituto Nacional de Câncer (National Cancer Institute), 49,240 new cases of

breast cancer are estimated for 2010 in Brazil. In 2008, the number of deaths achieved 11.860 (11,375 women and 125 men), with an index of 40 new cases for every 100,000 women, which makes this neoplastic disease presentation the major cause of death among the different types of cancer affecting women.

In the Paraíba State, 550 new cases of breast cancer are estimated for 2010<sup>(4)</sup>. In the Unit II (HC III) of Hospital do Câncer in Rio de Janeiro, where many women present with mammograms previously performed in centers of the Brazilian unified health system (Sistema Único de Saúde – SUS/RJ), more than 70% of these imaging

<sup>\*</sup> Study developed at Agência Estadual de Vigilância Sanitária do Estado da Paraíba (Agevisa), João Pessoa, PB, Brazil.

<sup>1.</sup> Master, Fellow PhD degree at Universidade Federal de São Paulo (Unifesp), São Paulo, SP, Brazil.

<sup>2.</sup> Master, Responsible for the area of Physics Applied to Nuclear and Radiological Medicine, Hospital Albert Einstein, São Paulo, SP, Brazil.

<sup>3.</sup> Titular Professor, Department of Imaging Diagnosis, Universidade Federal de São Paulo (Unifesp), São Paulo, SP, Brazil.

Mailing address: Dra. Maria Magdala de Brito Ramos, Rua Marquês de Itu, 797, ap. 111, Vila Buarque. São Paulo. SP. Brazil, 01223-001. E-mail magdalaramos@yahoo.com.bi

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studies were rejected because of their poor quality and, consequently, had to be repeated at the HC III. The main causes for rejection were the following: set-up errors, poor contrast, artifacts and underdeveloped films<sup>(5)</sup>. In a study evaluating images quality in mammography centers located in the Federal District, Corrêa et al.<sup>(6)</sup> have concluded that the main factor causing loss of quality in mammographic images was the performance of image processing machines.

With a view to the relevance of the good image quality in mammography, the Ministry of Health and societies involving radiologists, particularly Colégio Brasileiro de Radiologia e Diagnóstico por Imagem - CBR (Brazilian College of Radiology and Imaging Diagnosis), have started recommending that mammography services undergo a continued program of quality certification implemented by the CBR itself. At the same time, state and municipal health surveillance agencies have adopted actions aimed at implementing their programs of quality control in mammography services, as a contribution for the early detection of breast cancer.

The present study is aimed at evaluating the impact of health surveillance actions on the quality of mammograms in the Paraíba State.

# MATERIALS AND METHODS

Image quality was evaluated in 17 mammography services in the Paraíba State during the period from 1999 to 2003, ac-

cording to the Donabedian model<sup>(7)</sup>, dividing the evaluation into the following categories: structure, processes and results. Structure and processes were evaluated according to the Guidelines of Visual Inspection for Radiodiagnosis Services proposed by the Agência Nacional de Vigilância Sanitária – Anvisa (Brazilian Agency of Health Surveillance).

The results evaluation was focused on the images quality aimed at the early detection of breast cancer, and was based on criteria described on Table 1, according to the technical requirements of the Ministry of Health Ordinance No. 453/98<sup>(8)</sup>, the European Guidelines for Quality Assurance in Mammography Screening <sup>(9)</sup> and the CBR guidelines.

Initially, the institutions were registered, and data on their equipment and materials were collected, with subsequent testing based on technical parameters established by the Ministry of Health Ordinance No. 453/98, as well as by the CBR certification program. The tests covered the following topics: X-ray beam collimation, performance of the automatic exposure control, breast compression force, compression paddle alignment, cassette integrity testing, and processing quality. The tests results will be scored according to criteria on Table 1 and presented year by year on Figures 1, 2, 3 and 4.

The evaluation of mammography services was based on the scoring of quality requirements for radiological breast images established by the Ordinance No. 453/98 and presented on Table 1.

Figures 1, 2, 3 and 4 show the mammography services identified by their respective codes PB XX, where X represents the number corresponding to the service, and the bars correspond to the scoring achieved by the services at each year of evaluation. Figure 5 represents the mean rate of image quality for all the services as a whole year by year.

Aiming at obtaining a quantitative method to follow-up the improvement of the services, rating levels were established as follows:

- Excellence range: ≥ 90%.
- Desired level:  $\geq$  80% and < 90%.
- Minimum rating level:  $\geq$  70% and < 80%.
- Undesired level: < 70%.</li>

# **RESULTS**

The quality results achieved for 1999 indicate that only five mammography services (29%) could produce images with satisfactory quality at the minimum mandatory rating level (Table 2).

In 1999, the mean scoring for the mammography services evaluated achieved 68%; In 2000, at the second evaluation of images quality, the mean appropriateness level achieved 77%; in 2001 (the third year of evaluation), the mean appropriateness achieved 82%; in 2002 (the fourth year), 77%; in 2003, 81%.

As regards the quantitative rating, the comparative results obtained for the mammography services in operation between 1999<sup>(11)</sup> and 2003<sup>(12)</sup> are shown on Figures 1, 2, 3 and 4.

**Table 1** Criterion utilized in the mammography services rating.

Standard item	Imaging quality	Score
4.47	1 – Does the radiographic films processing meet the standards of opacification, speed and contrast resolution?	3
4.48	2 – Is the spatial resolution = 12 line pairs/mm?	3
4.49q	3 – Are microcalcifications with 0.32 mm in diameter visualized?	3
4.48	4 - Are disc with 5 mm in diameter visualized with a contrast up to 1.3%?	3
4.49q	5 – Are fibers with 0.75 mm in diameter visualized?	3
4.49q	6 - Is a 2 mm-thick node with 4 mm in diameter visualized?	3
4.48	7 – Does the image blackening present an optical density between 1.10 and 1.50?	3
4.25d	8 - Are the right, left and anterior aspects of the X-ray field restricted to the film size?	2
4.25d	9 - The X-ray field does not extend beyond the side of the chest wall on the film in more than 1% of the focus-film distance	3
3.52d	10 – Does the automatic exposure control system operate within the range $+$ or $-20\%$ ?	3
4.18a	11 – Is the compression paddle settled between 11 and 18 kgf?	3
4.18a	12 – Is the compression paddle misalignment < 5 mm?	2
5.45c	13 – Is the film-screen contact satisfactory?	3
	Total score	37
	Scoring percentage (%)	100

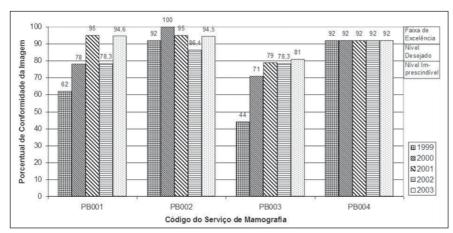
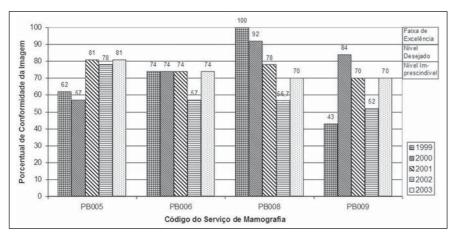
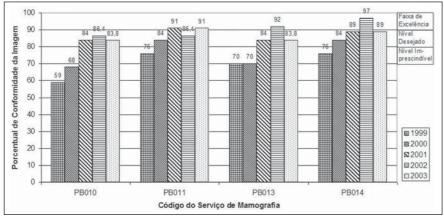


Figure 1. Evaluation of imaging quality in mammography services of the Paraíba State in the period 1999-2003 (PB001, PB002, PB003 and PB004).



**Figure 2.** Evaluation of imaging quality in mammography services of the Paraíba State in the period 1999-2003 (PB005, PB006, PB008 and PB009).



**Figure 3.** Evaluation of imaging quality in mammography services of the Paraíba State in the period 1999-2003 (PB010, PB011, PB013 and PB014).

### DISCUSSION

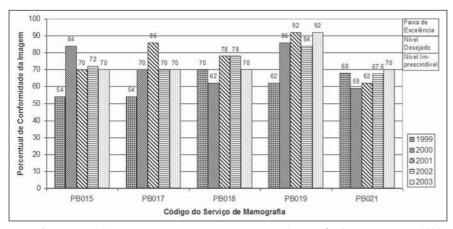
The present study demonstrates peculiarities that have played a key role in the achievement of such results. One of these

peculiarities was the fact that, in the Paraíba State, the health surveillance is done by an agency, which gives the State Health Surveillance Agency (Agência Estadual de Vigilância Sanitária – Agevisa) absolute

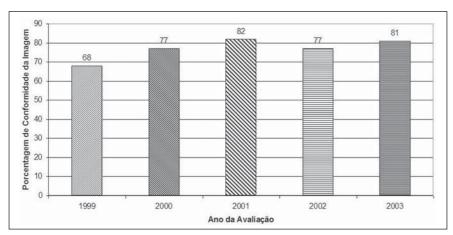
administrative and financial independence and, consequently, allowing greater autonomy. Other crucial factors were the following: the formalization of technical cooperation agreements with CBR and Instituto de Radioproteção e Dosimetria (IRD/CNEN), and the publication of the Ordinance No. 453/1998, determining requirements regarding quality control testing as well as radioprotection of professionals, patients and general public in radiological centers.

According Hendrick et al. (10), about 47% of mammography centers are not approved in the American College of Radiology (ACR) accreditation program, with shortcomings related to the performance of image processing machines. Notwithstanding the difference between the protocol for accreditation by the ACR and the one utilized in the present methodological format, the issue to be discussed is the necessity of a periodical and recurrent evaluation of quality. Testing in mammography centers represents only a momentary analysis of the imaging system performance. The issue to be considered is the frequency of actions aimed at maintaining the imaging quality. Therefore, the discussion implied in the present investigation is the histogram of compliance parameters, as shown on Figure 5, demonstrating a considerable progress in the imaging quality along the period of 1999 (68%), 2000 (77%), 2001 (82%), 2002 (77%) and finally 2003  $(81\%)^{(11,12)}$ . This progression indicates that, on average, the mammography services operating in the Paraíba State have achieved a compliance level for imaging quality above 80%, a level considered as desirable in order to provide the female population with goodquality assistance for early detection of breast cancer. On the chart shown on Figure 1, one can also observe that, in 2002 a subtle decrease occurred in the level of quality as compared with the previous year, justified by the inclusion of new requirements in the program, year by year, such as the obligatoriness of the monthly presentation of breast phantom images by the mammography services.

As a rule, the loss of the imaging quality in mammography and the consequential reduction in the diagnostic capacity are not caused by a single factor. Most of times, a



**Figure 4.** Evaluation of imaging quality in mammography services of the Paraíba State in the period 1999-2003 (PB015, PB017, PB018, PB019 and PB021).



**Figure 5.** Mean rate of image quality in mammography services of the Paraíba State in the period 1999–2003.

**Table 2** Progression of the images quality along the period 1999–2003.

	Number of mammography services				
Mammography services rating		2000	2001	2002	2003
Excellence range: scoring ≥ 90%	3	3	5	3	5
Desirable level: scoring ≥ 80% and < 90%	0	5	5	4	5
Minimum rating level: scoring $\geq$ 70% and $<$ 80%	5	5	6	6	7
Undesirable level: scoring < 70%	9	4	1	4	0
Total number of mammography services		17	17	17	17

summation of inappropriate adjustments regarding images processing, patients' positioning, automatic mammographic exposure systems, etc., significantly degrades the imaging quality. Therefore, the establishment of excellence criteria allows the evaluation of these factors as whole in order to achieve an accurate imaging diagnosis. In spite of the fact that the present study

has not contemplated all the parameter for equipment evaluation, such as entrance skin dose, half-value layer, among others, the excellence criteria adopted in the present study has allowed the establishment of qualitative and evolutive parameters for mammography services, filling a gap in the current Anvisa standards and in the Ordinance No. 453/98 which recom-

mend quality control testing but lack specification of scoring criteria to guide the actions of health surveillance.

Considering that the objective of the present study was establishing quantitative criteria for evaluating mammography services, the authors utilized the parameters established by Anvisa. However, from the view of the supervisory body, the set of criteria adopted as a reference, as individually analyzed, not always depicts the total quality of the services, i.e., the final imaging quality standard. Therefore, such set of criteria is not sufficient to determine a compliance level regarding the presence of acceptable performances to authorize, or not, the operation of a mammography service.

This situation becomes critical because a greatest majority of the mammography services included in the present study demonstrated non-compliant performance in some images processing and/or acquisition parameters, independently from the results in terms of diagnosis.

Based on the present results, the authors could observe that, in addition to the values defined on the Ordinance No. 453/98, it is necessary to establish excellence criteria and levels, to allow the adoption of a supervisory body policy in the process of inspection and interdiction of mammography services.

The duality between inspection actions and quality testing can be discussed in terms of the process of images acquisition itself. This statement is supported by the present discussion, based on the fact that in the sampling of data regarding the mammography services, despite the inappropriateness in relation to processing parameters, besides the established limits as compared with the breast phantom images, the quality was considered as satisfactory in terms of structures visualization.

Therefore, in these cases, the key issue is to define the criteria to be adopted by the supervisory body in terms of health promotion. Small variations in the processing levels justify, or not, the adoption of legal measures against mammography services. Inappropriate parameters justify health surveillance actions, provided the compliance data resulting from the tests be analyzed in conjunction with excellence criteria in order to indicate if the mammography service

remains within acceptable performance standards along time.

The results of the present study point out the joint responsibility of mammography services, supervisory bodies, technical assistance companies and the medical society aiming at a continuous improvement of mammographic images at the level of an early diagnosis, which requires the adoption of a strategy involving the implementation of quality control, social responsibility and certification programs.

# **CONCLUSION**

The technical actions adopted in the 17 mammography services evaluated in the Paraíba State in compliance with the health surveillance standards and actions between 1999 and 2003 have led the authors to conclude that, after the implementation of specific quality control programs a positive

impact was observed in relation to the improvement of mammographic images quality.

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