

Editorial

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Editor

It is with great satisfaction that, in this first issue of 2012, we inform to our esteemed authors and readers that the recent release of the Brazilian Academic Journals Board (Qualis Capes) raised JISTEM to the level B1 (Area of Business). In addition to this the area, JISTEM was also classified by other seven fields of knowledge, which indicates JISTEM's strong interdisciplinary.

JISTEM has achieved its aim for high quality and visibility in both national and international sectors. Most articles of the 2011 volume were published in English which makes JISTEM to be increasingly widely accessed by researchers and students from various parts of the world.

We take this opportunity to inform that the 9th CONTECSI - International Conference on Information Systems and Technology Management - will occur from May 30th to June 1st, 2012 in FEA USP, São Paulo, Brazil. Nearly 230 papers will be presented in the following categories: parallel session, Forum search, communication research, Doctoral Consortium, and for the first time, the Master Colloquium. It is also confirmed the participation of Prof. Dr. Dov Te'eni, Tel Aviv University, current President of the Association for Information Systems (AIS). Since the first CONTECSI we have had the honor to receive the President of AIS to open the Conference. The authors of the best papers will be invited to submit them by "fast-track" to JISTEM as it happens annually. For more information access the website www.tecsi.fea.usp.br/eventos/contecsi. Another remarkable event will also occur during the 9th CONTECSI. It is the world launch of the ICT4DEVIS – Information and Communication Technologies for Development-International School, an international course for the training of specialists in socio-economic development projects, human development and human rights.

In this first issue of 2012, JISTEM features high-level articles on E-government, System Requirements Analysis, Management Model, Open Journal System (OJS), Open Knowledge Management, Intelligent Tutoring System, IT Outsourcing, Supply Chain Management and Introduction of new high-tech products.

In addition to authors from Canada and Dubai, we also present Brazilian authors.

We invite everyone to access these articles and wish you all a great reading.